



PRIVACY POLICY

1. Introduction

- 1.1. We are committed to safeguarding the privacy of our Website Visitors and Service Users.
- 1.2. This policy applies where we are acting as a data controller with respect to the personal data of [our website visitors and service users]; in other words, where we determine the purposes and means of the processing of that personal data.
- 1.3. We do not use Cookies on our website as we do not collect this data from our Website Visitors and Service Users.
- 1.4. In this policy, "we", "us" and "our" refer to Premier Security 247 UK Ltd.

2. How we use your personal data

- 2.1. In this section 2 we have set out:
 - (a) The purposes for which we may process personal data; and
 - (b) The legal bases of the processing.
- 2.2. We may process data about your use of our website and services ("usage data"). The usage data may include your IP address, geographical location, browser type and version, operating system, referral source, length of visit, page views and website navigation paths, as well as information about the timing, frequency and pattern of your service use. The source of the usage data is our analytics tracking system. This usage data may be processed for the purposes of analysing the use of the website and services. The legal basis for this processing is our legitimate interests, namely monitoring and improving our website and services.
- 2.3. We may process information contained in any enquiry you submit to us regarding goods and/or services ("enquiry data"). The enquiry data may be processed for the purposes of offering, marketing and providing relevant services to you.



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3. Retaining and deleting personal data

- 3.1. This Section 6 sets out our data retention policies and procedure, which are designed to help ensure that we comply with our legal obligations in relation to the retention and deletion of personal data.
- 3.2. Personal data that we process for any purpose or purposes shall not be kept for longer than is necessary for that purpose or those purposes.
- 3.3. We will retain your personal data as follows:
 - (a) Personal Data in the form of a contact form submission for as long as the enquiry/submission is still active.
- 3.4. Notwithstanding the other provisions of this Section 6, we may retain your personal data where such retention is necessary for compliance with a legal obligation to which we are subject, or in order to protect your vital interests or the vital interests of another natural person.
- 3.5. Once the enquiry/submission has been resolved and/or closed, the submission will be permanently deleted from all systems.

4. Amendments

- 4.1. We may update this policy from time to time by publishing a new version on our website.
- 4.2. You should check this page occasionally to ensure you are happy with any changes to this policy.

5. Your Rights

- 5.1. In this Section 5, we have summarised the rights that you have under data protection law. Some of the rights are complex, and not all of the details have been included in our summaries. Accordingly, you should read the relevant laws and guidance from the regulatory authorities for a full explanation of these rights.



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5.2. You have the right to confirmation as to whether or not we process your personal data and, where we do, access to the personal data, together with certain additional information. That additional information includes details of the purposes of the processing, the categories of personal data concerned and the recipients of the personal data. Providing the rights and freedoms of others are not affected, we will supply to you a copy of your personal data. The first copy will be provided free of charge, but additional copies may be subject to a reasonable fee. You can request your personal data by putting so in a letter addressed to:

Premier Security 247 UK Ltd, 25 Clumber Street, Mansfield, Nottinghamshire, NG18 1NU.

6. Our Details

6.1. This website is owned and operated by **Premier Security 247 UK Ltd.**

6.2. We are registered in England and Wales under registration number **08856027**, and our registered office is at **40 Clarence Road, Chesterfield, Derbyshire, S40 1LQ.**

6.3. You can contact us:

(a) by post , to **Premier Security 247 UK Ltd, 25 Clumber Street, Mansfield, Nottinghamshire, NG18 1NU.**

(b) by using our website contact form.

(c) by telephone, on the contact number published on our website.

(d) by email, to the email address published on our website.

7. Data Protection Officer

7.1. Our data protection officer is: **Kevin Chappell**

7.2. The above named officer can be contacted on the contact number published on our website within office hours.